KATRINAM

ITIL 4

KATRINA MACDERMID

The BEST ITIL learning in the world

The world's leading authority in IT service management.

ITIL 4 Co-author, ITIL Master, ITIL Global Ambassador and Axelos Consulting Partner.

Why learn ITIL 4 from us? The answer is easy.

Why wouldn't you want to learn from the world's leading authority on ITIL4, IT service management and her team of international thought leaders? Our certifications, including our one of a kind online learning portal infused with human-centred design has won global awards for Best Certification, Best Blended Learning & Best use of Interactive Scenarios in learning.

WINNER LEARNX AWARDS GOLD 2021

WINNER LEARNX AWARDS GOLD 2021

WINNER LEARNX AWARDS GOLD 2021

KATRINAM

ITIL powers world shapers like NASA, Atlassian & Disney.

ITIL has been helping organisations of all shapes and sizes improve performance and drive lasting business change in 180+ countries. ITIL embraces modern ways of working like Lean, Agile and DevOps and has been instrumental in transforming the way IT professionals and organisations keep up with the speed of business and deliver empowering, impactful tech-led services.

WINNER LEARNX AWARDS GOLD 2021

Tili©
Your ITIL 4 coach

LEARN FROM AN ITIL MASTER, AUTHOR & GLOBAL AMBASSADOR

You will learn from Katrina Macdermid and her team of ITIL 4 thought leaders who will share their expertise and guide you through informative and fun modules based on a fictional company called 'Fly First Airlines'.

HUMAN-CENTRED DESIGN APPROACH TO LEARNING

Our award-winning approach to ITIL 4 has incorporated human-centred design, including an interactive customer journey map. Our unique approach to learning will allow you to adopt and adapt ITIL 4 in any organisation.

KNOW YOUR PROGRESS AT ALL TIMES

Our progress dashboard keeps you informed at all times. Easily know if you have 'hit turbulence' or if you are 'flying smoothly'. Our dashboard indicates topics you need to focus on and when you're ready to sit your ITIL 4 exam.

TILI YOUR ITIL 4 COACH ENSURES YOU THRIVE ON YOUR JOURNEY

Tili will interact with you, providing feedback and guidance during your learning journey. This fun, unique and interactive approach will ensure you maximise your learning experience to pass your ITIL 4 certification with flying colours.

INTERACTIVE LEARNING

During your 10 hours of learning, you'll be engaged through interactive investigation, audio, video, reading and storytelling. We also have a module by module flip card feature to help you revise as often as you like.

EXAM SIMULATOR OF THE REAL CERTIFICATION

Prior to sitting your official ITIL 4 exam you can complete not 1, but 2 full mock exams. This gives you the confidence to ensure that you are ITIL 4 certification ready.

KATRINAM

For Information Technology (IT) professionals at any career stage – from service desk roles to IT leaders – looking to take a leap forward, and businesses looking to make value - driving transformations, ITIL 4 is the foundation for all of it so your investment will always be relevant.

ECONOMY KEY FEATURES

- ITIL 4 foundation certification exam valid for 12 months
- Access to our award-winning accredited ITIL4 learning portal for 3 months
- Instructor access via email for 30 days
- Exam simulator with 2 mock exams
- ITIL 4 Foundation official digital publication
- Downloadable course content
- Expert articles from global thought leaders
- Publishable digital certification badge
- Tili your ITIL coach ©

ENROL HERE

FOR FURTHER INFORMATION:
e: kat@katrinam.com p: 1300 079 009

ITIL 4